

INVESTOR SELF-SERVICE

> DRIVE YOUR SECURITYHOLDERS TO MANAGE THEIR HOLDINGS ONLINE

FACT SHEET

A simple and convenient way to direct your securityholders to find and update their information.

Computershare is committed to the ongoing development of a range of self-service options that support established information and delivery channels. The self-service convenience enables investors in your company to obtain information when they choose, rather than limiting them to specific hours of operation and traditional channels, such as call centres and mail/post. Importantly, self service activity often translates to a more accurate and up to date register, often with lower disbursement costs.

BACKGROUND

Today, companies in all industry sectors are seeking to identify ways in which they can improve efficiency whilst maintaining stakeholder value and satisfaction. To achieve this, common practice for many organisations is to empower their customers, stakeholders and members by providing information and self-service tools - via the Web and telephone - 24 hours a day, 7 days a week.

ONLINE SERVICES

Computershare's Investor Centre is the central hub where investors can get all the pertinent information about their securityholdings for companies that Computershare manages, including holding balances, payment information and history, tax statements, transaction history and share price.

Furthermore, when your investors sign up for electronic communications (eCommunications), an email is sent to advise when securityholder correspondence is available to view through Investor Centre.

As an added benefit, Investor Centre Portfolio enables your investors to register a username and password of their choice to access all their holdings that Computershare manages at the one time. In doing so the investor has the convenience of viewing or updating all their holdings at once, rather than individually.

BENEFITS

For Issuers the result is more satisfied securityholders by providing a choice of communication channels and a richer information experience, a more accurate and up to date register, lower disbursement costs and importantly, a positive effect on the environment.

CONTACT

Contact your Relationship Manager for more details and to discuss an implementation strategy.

Computershare
Investor Services
www.computershare.com

SUGGESTED TEXT FOR YOUR CORPORATE WEBSITE:

Share Registry

For all queries relating to your *shareholding/securityholding* please contact Computershare Investor Services at www.investorcentre.com.

If a Company Pays a Dividend:

"Company A" only pays dividends by way of direct credit to a nominated bank account for all Australian *[insert any other]* residents. Securityholders that are residents in other countries will receive payments by way of a cheque drawn in Australian dollars.

OR

For your convenience, "Company A" provides you with a number of options for payment of your dividends -- by Australian dollar cheque, directly to your nominated bank account, or via the dividend reinvestment plan.

Self Service Links

To view information relating to your securityholding, or to update your securityholding details, please visit www.investorcentre.com or click here [^] to access the following:

[^]Add the following URL as a link to the share registry, with your company's ASX code prepopulated:

www-au.computershare.com/Investor/loginholder.asp?IssuerId=SCAUxxx (where xxx is the ASX code of the company).

- › Payment Instructions - direct crediting of dividends into your bank account is the fastest and most convenient way to receive your Payment. It is secure, efficient and cost effective. You can also elect to participate in the dividend reinvestment plan.
- › Tax File Number (TFN)*
- › Securityholder communications - Nominate to receive shareholder communications electronically, including annual and interim reports, instead of printed reports. In doing so you help us reduce costs, delivering securityholder value back to you. Importantly, it also benefits the environment.
- › Share price, share history and historical graphs.
- › Dividend or payment history.
- › The number of securities/shares you hold.
- › Your transaction history - view share/security transactions over a nominated period.
- › My Documents - direct access to all your investor communication documents, including payment statements, DRP advices and tax statements.
- › Address change - change your address online, quickly and easily.
- › Frequently asked questions (FAQs) and Downloadable forms are available under the 'Information' tab
- › Sell shares

* Dividend Advice

Australian resident securityholders should note that if they do not provide a Tax File Number (TFN), Australian Business Number (ABN) or tax exemption status the company must deduct withholding tax equivalent to 48.5% (or highest marginal tax rate) for any portion of a dividend that is unfranked.

Securityholders who are foreign residents for tax purposes will have tax withheld at the relevant tax rate based on their country of residence. If the unfranked dividend is paid out of the company's conduit foreign income then no tax will be withheld.

Additional Investor Information

It may also be valuable to provide the following information to your investors via your website:

- › Key dates, such as record date, payment date and the AGM
- › Dividend history
- › Corporate actions or capital return history